



IMPORTANT NOTICE OF WORKS

Date: 22 April 2021

Reference: 58074652

Address:
Thorpe Wood House
Thorpe Wood
Peterborough
Cams
PE3 6WT

Dear customer

We are about to start some work in Overstone

The Anglian Water region is one of the driest and fastest growing in the UK. By 2025 we expect to serve 3.3million households, with over 200,000 new homes connecting to our sewer network; about 180,000 to our water network. To enable this growth, we must invest in many projects across our region, to enhance capacity in our sewer network and to provide water pipes for new homes.

One of these projects is to **install 6km of new water pipes** in Overstone. This vital work will ensure that thousands of customers in the area can continue to use their taps and flush their toilets without a second thought.

Work will begin on 04 May 2021 and we expect to finish by the end of October 2021.

Things you need to know

In determining the route, we consider several criteria, including the potential impact on local communities, impacts on the environment such as on protected and sensitive wildlife sites and technical factors, including the complexity and cost of the construction.

How will this work impact me?	We have planned most of our work in neighbouring fields, reducing traffic and noise disruption. However, we do need to complete one road crossing, and to ensure the safety of our workforce and the public the following Traffic Management will be in place; <ul style="list-style-type: none"> A43, 30mph speed restriction – until the end of October 2021. Please see the map overleaf.
What hours will your team be working?	Our working hours will vary but we won't start before 7am and will always aim to be finished by 5:30pm. There may be occasional weekend working between the hours of 8am and 1pm. We will also need to work at night on one occasion to carry out connections while water usage is at its lowest. If your property is nearby to our night-work location, we will write to you in advance to notify you of the date and hours of work.



Registered Office
Anglian Water Services Ltd
Lancaster House, Lancaster Way,
Ermine Business Park, Huntingdon,
Cambridgeshire. PE29 6XU
Registered in England
No. 2366656.

an AWG Company

How will this affect my water supply?	There are no planned interruptions to your water supply during this work. While we complete the final connection, you may notice a drop in your water pressure, however, we have planned this work to take place at night to minimise any disruption to you and your neighbours.
Will you need to close any footpaths?	To ensure the safety of our employees and the general public, we will need to temporarily close some rural footpaths. Please see the map below.

Want to know more?

To find out more about this project and to keep up to date as we progress, please go to www.anglianwater.co.uk/yourarea

Please ensure once you have typed your location in the top right search bar, that you click Maintenance and Improvements on the Map Layers; this will bring up the post.

Coronavirus

Our teams are following the latest Government advice regarding social distancing. As key workers we are continuing to work hard providing one of life's essential services - keeping taps flowing, toilets flushing and drains draining.

If you're self-isolating, our teams will take the necessary precautions if we do need to visit you. Our priority is always to keep both you and our colleagues safe.

Yours sincerely,
Becky Housden
 Customer Service Co-Ordinator

Scan the below QR codes using your smartphone camera.

Visit our website to view updates and more information:



Leave us feedback by completing a short survey:

